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FAQ

How Is Business Ready Solutions, LLC different?

Unlike many business software solution providers, our team includes accountants and CPAs with extensive accounting and project management experience in addition to exceptional technical expertise.

"I don't know if there are a lot of 140-person companies like SCYNEXIS that do over \$30M in revenue every year with one purchasing agent, one AP clerk, and an accounting manager. That's a pretty lean staff, and it's a big plus for us. Business Ready Solutions, together with Microsoft Dynamics GP, allows us to do that."

**John Griffin, Financial Controller
SCYNEXIS**

What services do you provide?

Business Ready Solutions provides Microsoft Dynamics GP Implementation and Support. Our four-phase approach includes Project Planning, Functional Design, Pilot Program, and Implementation. We also provide post-implementation support when our team remains available to assist your end users through the first 90 days after the implementation date.

In addition, Business Ready Solutions offers Accounting Consulting, Business Process Consulting, Project Management, and Ongoing Support. Our exceptional team of accountants and CPAs can advise your business processes in relation to your technology investment, and help your company build and maintain a strong financial and accounting infrastructure.

Do you train and support users after implementation?

Your company can engage Business Ready Solutions for hourly or fixed-rate consulting, ranging from phone calls for questions and troubleshooting to customized on-site training for your users.

Does Microsoft provide support for Dynamics GP?

Microsoft electronic and telephone support incidents are available with your annual service plan, either "pay as you go" or included in your service plan agreement. Your Microsoft service plan also includes access to Microsoft CustomerSource, a personalized website with self-help tools, training, product updates and downloads, support resources, news and events, and service plan and product information. For a complete explanation of Microsoft Dynamics Business Ready Licensing, please visit <http://www.microsoft.com/dynamics/brl>.

How can I learn more about Microsoft Dynamics GP?

Please contact Business Ready Solutions for a live demo. Also visit our website and the Microsoft Dynamics GP website for product descriptions and explanations of Dynamics GP editions and system requirements:

<http://www.businessreadysolutions.net/products/microsoft-dynamics-gp/>

<http://www.microsoft.com/dynamics/en/us/products/gp-overview.aspx>